



Coral Springs Improvement District April 2015 Newsletter

Visit us on the web
www.csidfl.org

Get notified from the City of crucial information, weather advisories, missing children/adults, criminal activity, & homeland security issues. **Code Red** delivers a voice message to 60,000 residents per hour. Code Red attempts each telephone number 3 times and will leave a message in your voice mail if you have an answering machine. Make sure your phone number is updated & valid...visit: CoralSprings.org/codered

JOIN US ON OUR CHANNEL



See Video's Covering:

Frequently Asked Questions

The Canal System in CSID

Calculating a Water Bill

Field Services Functions

Processing Wastewater

Potable Water Treatment

All videos are produced in-house utilizing the talents of our staff. See our web to link to these videos. csidfl.org

Landowners meeting June 15, 2015

The District holds a Landowner's Election every four (4) years. A three member governing board is elected by the landowners in the District. Generally, elections are conducted through the proxy process whereby interested candidates will obtain signed proxies to support their nomination and to vote for themselves at the landowners meeting. Proxies forms will be available to all interested parties by contacting the District. 954-753-0380 X 639

You are Invited!

Join us at our **2nd Annual OPEN HOUSE** on April 11th from 10 am to 2 pm. Come and tour our water and wastewater treatment plants, learn money saving tips, and meet your Board of Supervisors.

We know most residents have never had the opportunity to visit a water or wastewater treatment plant, and we trust that you will be very impressed when touring our treatment plants. Our goal is for you to have a better understanding of all the new technologies at work here at CSID. To accomplish this, we invite you to join us at our OPEN HOUSE on April 11th from 10 am-2 pm where we will provide on-going mini-seminars with our licensed employees. Each mini-seminar will be conducted where the process takes place so participants will be viewing the sewage treatment plants from the catwalk high above the 1.5 million gallon tank. You will be in the water treatment building with our "Reverse Osmosis Trains" to witness your drinking water being produced.

This will be a great afternoon for families. Children can be very interested in the water and wastewater process, and this is a GREAT way to get them involved in water conservation. We also have children's books to take home. Over 200 residents and families took part in last year's OPEN HOUSE in April 2014, and we plan to make this year's even better. So, plan to stop by and enjoy some refreshments, meet the members of our Board of Supervisors, get information from the utility staff, and take home an official CSID memento. Hope to see you there!

Sincerely, CSID - Board of Supervisors



CSID... Always on the Job

HAVE YOU EXERCISED YOUR HOUSE VALVE LATELY?



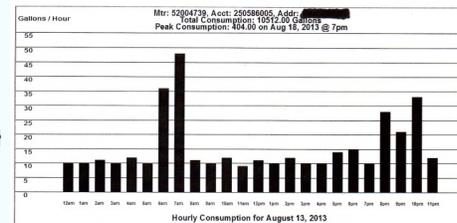
What does exercising a valve entail? Exercising a valve is the process of turning the valve on and then off a few times each year. This keeps the mechanism working and keeps it from “freezing up.” Caution should be used when exercising old valves. An old valve (as seen on the right) could stop in the “open” position but then might not close again. Also, a valve might also stop in the “closed” position but then it might not reopen leaving you with no water inside your home. If this



happens, you might have to call a plumber to install a new house valve and get your water running again. The picture on the right shows the house valve on the bottom. The valve on top is the hose spigot.

Did you know ?

The first re-read of your meter is on the house! CSID has learned that other area water departments levy a charge of \$20 for each re-read of your water meter. As a service to you, a decision was made to continue to provide on-site meter reading evaluation at the customer’s request **FREE OF CHARGE**. Re-read requests are generated when a resident calls to inquire about the higher than normal monthly water bill. Other area utilities now charge a fee of \$20 dollars if the utility sends out personnel only to find that the original reading used to calculate your bill was correct at the time of billing. In addition to verifying the reading, CSID field personnel can collect data for use in a consumption graph (when available) to send to you. The graph will identify the days and hours of the day when water was passing through the meter. This is a very useful tool when determining if a leak exists. Leaks are sometimes identified by the hour of the day. We have found that improper irrigation settings (shown on the graph between 4-7am) or leaking toilets (showing constant use all day every day) are the usual reasons for higher than normal monthly consumption.



Storm Grate Clogged

Have you looked at the storm drains on the street where you live?

Pictured here are examples of the primary cause of flooded streets. If you live near a street storm grate that looks like this, please take a moment to clean it or contact the City of Coral Springs Streets Division to report the location.

CSID has responsibility for moving the water away from the District by way of our canals. The responsibility of free-running storm drains lies with the City, the community HOA, or area homeowners. You can reach the streets division at the City by dialing (954) 345-2210.



Storm Drain Clogged with Leaves

CSID IS COMMITTED TO CLEAN WATER !

Pharmaceutical trace products can pass through the wastewater process and potentially impact the water supply aquifer. More information can be found at <http://www.epa.gov/aging/docs/disposal-meds-flyer.pdf>

In an effort to keep pharmaceuticals out of our water supply, CSID has partnered with your local **Walgreen's** Drug Store to make drug disposal envelopes available to our residents. When you are ready to dispose of any prescription medications, please contact CSID to receive a free medicine disposal pouch. Here's how the CSID program works: **Walgreen's** has provided "Meds-away" disposal pouches to CSID at their cost. CSID pays the difference. Residents should contact CSID to receive their free disposal system. Place the old medicine in the pouch, add water, seal it, and place in the trash. It is that simple! **CSID has already supplied 46 drug disposal bags to our residents since the introduction of this program in January 2015.**

Do your part to help keep our water supply safe. *Contact CSID for a free disposal pouch.* Call customer service at 954-753-0380 or log onto www.csidfl.org/contact



Spring time is upon us. This is the perfect time to give your irrigation system a "tune-up." *Were you aware that the majority of complaints we receive are because of unusually high consumption and that is usually due to a running toilet or because of broken, damaged, or missing sprinkler heads on the irrigation system?*



Many irrigation heads are meant to spray a fine "mist like" stream of water. Broken or missing heads can cause a geyser of water to be dispersed when the automatic timer goes on. Most timers are set to water in the morning while many residents are sleeping so you might never know you have inoperable irrigation heads.

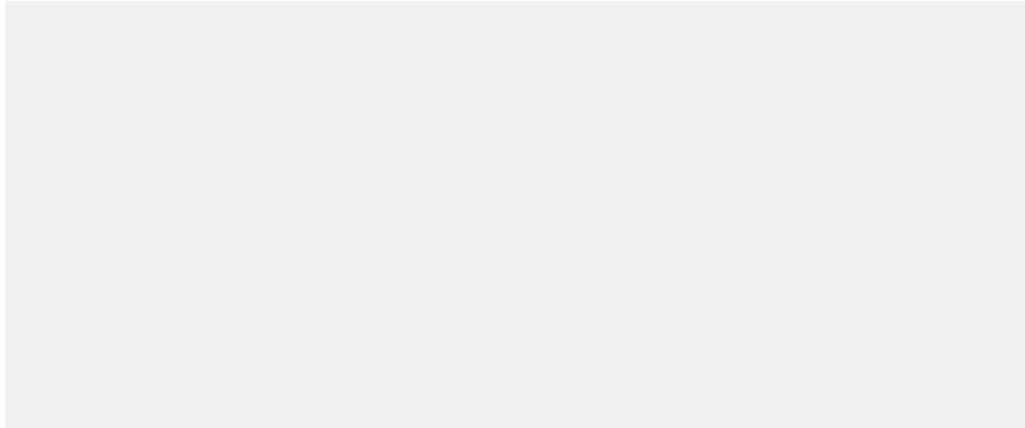
Take the time this weekend to check each sprinkler head in each zone to make certain you are watering the grass and not the sidewalk. Make sure you are not missing any heads that will provide an unintended "water feature" for your neighbors who walk their pets each morning. Missing or damaged sprinkler heads can use up to 10 times the normal amount of water that would usually pass through each zone with damaged heads.



Coral Springs Improvement District

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I would like to invite everyone to our 2nd annual Open House. Saturday April 11th from 10am-2pm. There will be official CSID memento giveaways and informative presentations to entertain those in attendance. Children will find this fascinating! We will also be having a barbeque for your enjoyment. Come ask question and get answers from our licensed staff who run the plants, our billing department personnel, and our field personnel who you usually see in your neighborhood. The Board of Supervisors will also be on hand to discuss concerns or ideas you may have about The Coral Springs Improvement District. We look forward to the future at CSID.

GOING FORWARD

We are involved in a pilot study to determine if our wastewater can be treated sufficiently to allow us to recharge our surface water and not pump this valuable resource 3,700 feet into the ground to be lost for generations. We are studying the possibility of generating our own electricity with the use of wind or solar power. CSID has mapped out the past two years of main line water breaks, and we are beginning a program to replace water lines in the most affected subdivisions. I would like you to know that we embarked on this project due to a resident's comments at one of our monthly Board meetings. We are very appreciative of his questions and concerns. They made a difference!

At the top the list of our priorities is relining more our sewer system trunk and lateral lines, replacement of old main water lines using our missile boring machine (missile boring tunnels under the road and causes little to no damage to asphalt), and the repair of the erosion of our canal banks that has taken place over the years.

The Board of Supervisors intends to pursue all the above without raising your water fees or the assessment on your property tax bill. As always, I invite you to attend our monthly meeting with your comments and ideas. Residents make a difference. We meet at 4pm on the third Monday of each month.

I hope you have a Happy Easter and Passover holiday.
Sincerely,
Dr. Martin Shank, President



The Board meets at 4pm on the 3rd Monday of each month. Plan to join us!